Doane University - Strategic Plan Fiscal Year 2024 report July 12, 2025

Doane University's Strategic Plan for 2023-2026 has completed its first year (fiscal year 2024, July 1, 2023 - June 30, 2024). During that time, we identified 69 tactics to complete to achieve the plan's goals. After the first year, we can report that we have the following results.

Tactic Status	Number of Tactics
On Track	25
Complete - Success	24
Behind	8
Discontinued	4
Complete - Fail	2
Will start later	6

The plan for fiscal year 2025 (July 2024 - June 2025) has been updated to include 57 tactics. This includes 30 that are continued from the previous year and 17 new tactics. Several tactics are repeated from the previous year with new metrics aligned to the new year.

The following pages contain a report on each tactic for fiscal year 2024. Each tactic includes a summary of what was accomplished or the current state of the project.

The <u>Strategic Planning website</u> contains a summary of tactics for fiscal year 2025 (July 1, 2024 -June 30, 2025). Several tactics from fiscal year 2024 were updated with a new scope for fiscal year 2025.

	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
	Our Time To Lead	Develop and support Do	cademic Experience ane's academic programs arts education, and prepa and life.						
		E	nhance academic programming.						
AE.1.a	Tactic Operationalize the shared definition and value of the liberal arts, starting prior to the Fall 2023 Board of Trustee meeting.	Tactic Metric Add language to Graduation Survey related to Liberal Arts. Ensure definition in handbooks, catalogs, and emphasized with academic programs throughout FY 2024.	Board Metric Alignment Graduate and Undergraduate satisfaction	Divisions of Responsibility Academic Affairs; Institutional Effectiveness	FY25 Status Continue	Changelog Updated	Change summary Updated the metric to be "implemented recommendations."	On Track	FY 24 Update Plans in place to hold joint meetings with stakeholders, review the Doane Core continually for alignment with the Liberal Arts definition, distribute prompts for use in ALL courses to emphasize the Liberal Arts, and market the idea of "Variety, Connection, Application" to how we enact the liberal arts.
AE.1.b	Refine the program review process and documents for continuous improvement by the end of FY24. This refinement will include regular reviews of all program resource needs.	Annual review of programs to ensure improvement in student outcomes.	Operating Margin, Total Student Headcount Residential, Total student credit hours undergraduate and graduate.	Academic Affairs; Institutional Effectiveness	Continue	No Change		Complet	Completed for FY24 with plans to continue to use process in future years. Ten programs were selected for plans with one program discontinued (Organizational Communication), one restructured (Health Sciences from major to minor), and other programs working towards restructuring for deadlines in fall of 2024 or working on enrollment plans.
AE.1.c	Align the general education curriculum with the shared definition of the liberal arts by reviewing the Doane Core's current structure and learning outcomes.	Completed by Spring 2024.	Undergraduate Satisfaction	Academic Affairs; Institutional Effectiveness	Continue	Updated	Delayed timeline to fall 2024 as UGCC developed new process to implement	On Track	Statement of alignment complete. Process to review portions of the Doane Core each to be implemented in FY25.
AE.1.d	Establish a forum to discuss rigor, inclusivity, and content across programs.	Offer one forum per semester on this topic.	Student Satisfaction	Academic Affairs	Continue	No Change		On Track	The CAO hosted a discussion on barriers to interdisciplinary work. A summer workshop supported 15 faculty members in incorporating skills from the World Economic Forum into their courses. It will continue in FY25.
			Explore new programs.						
ID.	Tactic	Tactic Metric		Divisions of Responsibility	EV25 Statue	Changelog	Change summany	EV 24 Status	EV 24 Undate
AE.2.a	Tactic Review the New Opportunity Development process to ensure alignment of all new programs with the shared definition of liberal arts.	Tactic Metric Completed by Spring 2024.	Board Metric Alignment Graduate and Undergraduate satisfaction	Divisions of Responsibility Academic Affairs; Enrollment Services; Technology Services	FY25 Status Complete	Changelog No Change	Change summary	FY 24 Status Complete - Success	FY 24 Update The process includes questions in how new programs support both the definition of LEADERS and the Liberal Arts definition as part of the proposal process.
	Review the New Opportunity Development process to ensure alignment of all new programs with the shared definition of liberal arts.	Completed by Spring 2024.	Board Metric Alignment	Academic Affairs; Enrollment			Change summary		The process includes questions in how new programs support both the definition of LEADERS and the Liberal Arts definition as part of the proposal process. 15 faculty participated in the June 2024 Summer Faculty Curricular initiative Workshop. All projects will infuse World Economic Forum success skills and align them with Doane's liberal arts statement. Can serve as model for future faculty collaboration across discipline.
AE.2.a	Review the New Opportunity Development process to ensure alignment of all new programs with the shared definition of liberal arts. Identify barriers to innovative collaborations	Completed by Spring 2024.	Board Metric Alignment Graduate and Undergraduate satisfaction	Academic Affairs; Enrollment Services; Technology Services	Complete	No Change	Removed dual credit as already in Fl.1.c.	Complete - Success	The process includes questions in how new programs support both the definition of LEADERS and the Liberal Arts definition as part of the proposal process. If 5 faculty participated in the June 2024 Summer Faculty Curricular Initiative Workshop. All projects will infuse World Economic Forum success skills and align them with Doane's liberal arts statement. Can serve as model for future faculty
AE.2.b	Review the New Opportunity Development process to ensure alignment of all new programs with the shared definition of liberal arts. Identify barriers to innovative collaborations among disciplines and departments. Create additional internal and external educational opportunities, such as new	Completed by Spring 2024. One forum per semester. Annual reporting and updates on new	Board Metric Alignment Graduate and Undergraduate satisfaction Job Satisfaction Total headcount student residential (Fall	Academic Affairs; Enrollment Services; Technology Services Academic Affairs Academic Affairs; Enrollment	Continue	No Change No Change Updated	Removed dual credit as already in Fl.1.c.	Complete - Success Complet On Track	The process includes questions in how new programs support both the definition of LEADERS and the Liberal Arts definition as part of the proposal process. It faculty participated in the June 2024 Summer Faculty Curricular Initiative Workshop, All projects will infuse World Economic Forum success skills and align them with Doane's liberal arts statement. Can serve as model for future faculty collaboration across disciplines. The Dual Credit goal was to matriculate 7 students for the Fall 2024-2025 Academic Year. As of 7.2.24, dual-credit students that applied to Doane for the 2024-2025 Academic Year include 1 applied to Lincoin Campus, 29 Fall 2024 Credic Campus Applications, 26 Accepted, 6 Enrolled for Fall 2024 at Crete, and 4 Accepted with an Active Gampus Applications, 26 Accepted, 6 Enrolled for Fall 2024 at Crede, and 4 Accepted with an Active agreement was signed within will support additional enrollment in online courses and to offer a new B.S. in Healthcare Administration. Several new institutional agreements were signed with Nebraska community colleges, many Associates to Bachelor articulation agreements were developed to a did no program transfer, and Doane
AE.2.b	Review the New Opportunity Development process to ensure alignment of all new programs with the shared definition of liberal arts. Identify barriers to innovative collaborations among disciplines and departments. Create additional internal and external educational opportunities, such as new certificates and dual-credit pathways.	Completed by Spring 2024. One forum per semester. Annual reporting and updates on new programs and impact. Expan Tactic Metric Model fully implemented by Fall 2024, Report	Board Metric Alignment Graduate and Undergraduate satisfaction Job Satisfaction Total headcount student residential (Fall Census), Total student credit hours d student academic support services. Board Metric Alignment	Academic Affairs; Enrollment Services; Technology Services Academic Affairs Academic Affairs; Enrollment Services; Technology Services	Complete Continue Revised for future	No Change		Complete - Success Complet On Track	The process includes questions in how new programs support both the definition of LEADERS and the Liberal Arts definition as part of the proposal process. If faculty participated in the June 2024 Summer Faculty Curricular Initiative Workshop. All projects will infuse World Economic Forms success skills and align them with Doane's liberal arts statement. Can serve as model for future faculty collaboration across disciplines. The Dual Credit goal was to matriculate 7 students for the Fall 2024-2025 Academic Year. As of 7.2.24, dual-credit students that applied to Doane for the 2024-2025 Academic Year include 1 applied to Lincoln Campus, 29 Fall 2024 Crete Campus Applications, 26 Accepted, 6 Enrolled for Fall 2024 at Crete, and 4 Accepted with an Articulate 7 fall 2024 at Crete, and 4 Accepted with an additional enrollment in online courses and to offer a new B.S. in Healthcare Administration. Several new institutional agreements were signed with Nebraska community colleges, many Associates to Bachelor articulation agreements were developed to aid in program transfer, and Doane Joined TES.

7/15/2024

	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
AE.3.c	Evaluate graduate student advising needs by Spring 26.	Develop or add questions by Fall 2024 to an existing graduate survey; administer in Spring 2024 and 2025; recommendations by Spring 2026.	On-time completion rates	Academic Affairs; Institutional Effectiveness	Complete	No Change		Complete - Success	All COB graduate students have a general advisor and faculty advisor. Graduate student advising for COE was maintained.
AE.3.d	Review academic elements of student orientations for graduate, undergraduate, residential, non-residential, and transfer students.	Report completed by Spring 2024.	Residential first-year annual retention from previous year, Non-residential persistence	Academic Affairs; Student Affairs	Complete	No Change		Complete - Success	♦ The Director of Academic Advising and her team have created an orientation for graduate students. ♦ All NR UG and Graduate students in COB received individual orientation meetings. A Welcome Week is now offered at the beginning of each term. Beginning in Spring 2024, all students entering as 14ansfer students will be allowed to declare their major upon entrance to Doane. ♦ Implemented individual orientation for undergraduate, graduate, and transfer students in the nonresidential space. Piloted LAR 101 Seminar for residential undergraduate students. LAR 101 Isbs have been expanded. Academic Advising facilitates these labs. ♦ For College of Business graduate student orientation: Director of Advising and Department Chairs will meet and discuss additional elements of graduate student orientation led by Department Chairs. Meeting will take place in spring 2024 for an Autumn 2024 implementation. We will discuss a plan for a faculty-led orientation for graduate students with a focus on the faculty expectations of graduate students in graduate courses and getting to know the faculty in the students program. The orientation to Doane, systems and resources.
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
AE.4.a	Gather baseline data to determine student capacity for lifelong learning and student ability to assess and address their personal strengths and weaknesses.	Via a survey, gather the data in Fall 2023,	Graduate student satisfaction with total Doane experience Undergraduate student satisfaction with total Doane experience	Academic Affairs; Institutional Effectiveness	Continue	No Change	g	On Track	Questions have been created and work is proceeding to coordinate with Alumni Relations on collecting the information.
AE.4.b	Evaluate the ability of current and former students to articulate the value of their liberal arts experience at Doane University.	Add one or two questions to existing exit/graduation surveys during academic year 2024.	Graduate student satisfaction with total Doane experience Undergraduate student satisfaction with total Doane experience	Academic Affairs; Institutional Effectiveness	Continue	No Change		Complet	Survey questions added to graduation survey. On the five items of the liberal arts statement, 72% to 85% of undergraduates reported consistently encountering opportunities and between 76% and 82% being prepared to use the qualities Graduate students report encountering opportunities from 80% to 92% and being prepared to use the qualities at 87% to 91%.
		Promote continuing educa	ation and professional development for t	faculty and staff.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	
AE.5.a	Establish a task force to examine opportunities to ochere faculty and staff development resources. Identify and implement strategies based on data gathered.	Task Force covened by Fall 2023. Strategies implemented by Fall 2025.	Engagement survey: Job Satisfaction/Support	Academic Affairs; Human Resources	Continue	No Change		Complet	LT discussed the recommendations and decided to move forward with all. Recommendations to (1) compile and analyze the need for institutional membership, (2) allow professional development funds to pay for a membership, (3) use department budgets for membership fees, and (4) use Faculty Development Grants for membership fees were agreed upon to and sent to appropriate bodies to adjust policies. The Faculty Council Chair is already aware and the language revised in the 2024-25 Faculty Handbook.
	Provide additional resources and access to research based professional enrichment in areas such as inclusive teaching, instructional design (such as those in OES), hybrid classrooms, student motivation, faculty and	AE.5.a.	Engagement survey: Job Satisfaction/Support	Academic Affairs; Technology Services	Continue	No Change		On Track	OES White Paper is completed and will be shared in August 2024. OES developed a course to assist with Canvas development of courses for those teaching in any modality.

									FY 24 Update
	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	
item	Our Time To Lead	Create inclusive co-curr increase student satisfa decisions to prepare lead	tudent Experience icular experiences for all I ction and success by utiliz ders to work and serve in t	zing data-informed their communities.					
		Strengthen co-curricular and extr	a-curricular opportunities to foster stude	ent growth outside of the					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
SE.1.a	Assess the current impact of student involvement (residential and nonresidential) and levels of involvement by June 2023 (NR) and May 2024 (R). Develop a comprehensive plan and series of programs to strengthen co-curricular (connected to the curriculum) and extra-curricular (outside the curriculum) offerings by Fall 2024.	to establish baseline of current involvement and nonresidential student needs. Data will be used to develop new programs. NSSE survey completed Spring 2023. New Director of Campus Engagement to analyze data Summer/Fall 2023, used to develop programs beginning Spring 2024.	Graduate student satisfaction with total Doane experience Undergraduate student satisfaction with total Doane experience	Athletics; Institutional Effectiveness; Student Affairs	Continue	Updated	Delayed the timeline from implementation in Fall 2024 to spring 2024 due to delay in hiring the campus director.	Behind	Survey had to be re-launched due to limited initia response in late fall 2024. Director of Campus Engagement search failed. Initial conversations about who will be responsible for Campus Engagement responsibilities completed. Plans to be be finalized at July 16 division retreat. Stipends to be given to staff taking on additional responsibilities, utilizing salary savings.
		Emphasize and enhance health & wellness (Physical, Spiritual, Emo	vellness for the Doane community throu otional, Social, Cultural, Environmental, Intellectual)	gh the nine dimensions of Financial, Occupational,					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
SE.2.a	Develop a comprehensive plan by end of Fall 2023 to educate the Doane community on health & wellness issues and empower community members to integrate healthy practices in their lives. Begin plan implementation in Spring 2024.	Wellness by December 2023.	Graduate student satisfaction with total Doane experience, Undergraduate student satisfaction with total Doane experience, Residential retention, non-residential persistence	Student Affairs	Complete	No Change		Complete - Success	♦ Student Wellness Action Team (SWAT) members identified, will participate in training in February. On campus Wellness Fair, general health & wellness workshops for all LAR course completed as part of plan. ♦ New Health Services fee (to be implemented FY 25) approved by BOT, to bring nurse practitioner to full-time status for 10 months, fund a new PT administrative assistant/CARE Team case manager, and provide additional funding for increased medical services being provided. ♦ Full implementation will continue as new tactir in plan as SE2.b.
			nt Affairs and Academic Affairs, interna	and external stakeholders to					
ID	Tactic	Tactic Metric	ster students' academic success Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	EV 24 Status	FY 24 Update
SE.3.a	Develop comprehensive understanding of current relationships across divisions and	Completed gap analysis with inventory of current academic services and programs offered completed by Retention Task Force by Summer of 2024.	Residential Graduation rate, On-time completion rates	Academic Affairs; Enrollment Services; Student Affairs	Complete	No Change	Vitange Summary	Complete - Success	FT 24 update Over 19 interviews conducted, gap analysis produced. Will be implemented as SE.3.b in FY2
		Develop opportunities for students to	identify and develop their personal lead	lership philosophy, style and					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
SE.4.a	Incorporate leadership education and opportunities into curricular, co-curricular, and extra-curricular programs (Admissions process, Tiger Takeoff, New Student Orientation, LAR 101, 202, 303, Performing Arts. Athletics) by Fall 2024.	Complete integration of We Build Leaders definitions into programs by Fall 2024.	Graduate student satisfaction with total Doane experience Undergraduate student satisfaction with total Doane experience	Academic Affairs; Athletics; Student Affairs	Continue	Updated	Move Judy to lead.	On Track	We Build Leaders integration main topic of July 2024 division retreat. Developing plan to encompass student leadership positions within the division (CAs, O.Ls, student workers, Greek Council, SPB, STUCO)

									FY 24 Update
	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	F124 Opuate
400	Our Time To Lead	belonging, a	Community oane community by streng nd engagement for every r	nember					
		Increase the support for our diverse becomes more reflective of society– to	e students, staff, faculty, and trustees—a nrough policies, processes and structure inclusion, equity and access. Board Metric Alignment	s our university community					
			inclusion, equity and access.						
ID	Tactic	Tactic Metric		Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	-
CO.1.a	Implement equitable search/recruiting, hiring, onboarding, and engagement processes, practices, and training (Fall 2023)	Completed in Fall 2023.	Engagement survey: Job Satisfaction/Support, Turnover rate, Employee demographics	Diversity, Equity, and Inclusion / Government Relations; Human Resources	Complete	No Change		Complete - Success	The search process and onboarding have been updated and will be fully implemented starting August 2024.
CO.1.b	Strengthen the Forward Together DEI Strategy (Doane's DEI strategic framework) by increasing the number of units (i.e. colleges, divisions, large departments) continuously engaged in advancing DEI outcomes (Fall 2023)	Completed by Fall of 2023 with over 90% of units engaged.	Engagement survey: Job Satisfaction/Support, Turnover rate, Employee demographics	Diversity, Equity, and Inclusion / Government Relations	Revised for future	Updated	Clarified timeline of the tactic.	On Track	Individual DEI Action Teams have finalized developing 3 DEI strategies, respectively, to implement starting in Fall 2024.
CO.1.c	Improve staff performance evaluations and faculty tenure process by creating equitable and consistent systems (Fall 2025)	Implememented in FY 2024.	Engagement survey: Job Satisfaction/Support, Turnover rate	Academic Affairs; Diversity, Equity, and Inclusion / Government Relations; Human Resources	Complete	No Change		Complete - Success	All technology processes are updated. Evaluations will begin online starting in May/June of 2024 and be operationalized.
CO.1.d	Expand student and employee affinity groups university-wide to foster belonging through shared interests, backgrounds, identities, and pursuits that celebrate diversity (i.e. Inclusion Network, Black Student Alliance, DULSA, PRISM) (Fall 2024)	Summer 2024.	Engagement survey: Job Satisfaction/Support, Turnover rate	Diversity, Equity, and Inclusion / Government Relations; Human Resources	Continue	Updated	Remove employees from this tactic as addressed in other areas. Updated metrics to focus only on students.	On Track	In fall 2024, a DEI Intern will help the division research what options non-residential/online students would like related to affinity-group infrastructure. A new Asian American and Pacific Islander undergraduate affinity group was launched officially. The division of DEI conducted an analysis of the desire for an affinity group in our non-residential spaces.
CO.1.e	Review policies to enhance responsiveness, standardization, visibility, education and training to meet the needs of current and future student and employee policies (Spring 2026)	Completed by Spring 2026.	Engagement survey: Job Satisfaction/Support, Turnover rate, Employee demographics	Diversity, Equity, and Inclusion / Government Relations; Human Resources	Start in FY26	Updated	Remove word "standardization" as this is an impact from CO.1.f.	On Track	◆ Continue to review processes and policies. They are evaluated at the leadership, staff and faculty council level. We've looked at a work from home policy, education assistance, etc. We're also working through processes for performance feedback, job description training, etc. ◆ Policies revised in light of new Title IX regulations.
CO.1.f	Implement process for policy and procedures and consolidate, standardize, and update all policies and procedures	Completed by Spring 2026.	Engagement survey: Job Satisfaction/Support, Turnover rate	Diversity, Equity, and Inclusion / Government Relations; Human Resources	Continue	Updated	Jenei added as lead. Updated timeline to complete in spring of 2025.	On Track	A consultant, Strategy, LLC created a report and sharepoint document to help Doane organize the information. ↑ This project is on pace to be completed (on time) by the end of FY25.
CO.1.g	Build opportunities and spaces for cross-disciplinary, inclusive community building among students, faculty, and staff (i.e. Leadership symposium, alternative spring break, MLK committee)(Spring 2026)	Completed by Spring 2026 with increase on surveys.	Engagement survey: Job Satisfaction/Support, Turnover rate, Employee demographics	Diversity, Equity, and Inclusion / Government Relations; Human Resources	Discontinue	Removed	Merged under CO.3.b as a deliverable.	Disconti	♦ Held new iterations of Doane Dialogues, MLK week events, Democracy week, events related to the war in Israel, symposium on libraries and book bans, amongst many other events. ■ Merged under CO.3.b as a deliverable, not a tactic for future years.
CO.1.h	Strengthen strategic and mutually beneficial partnerships between the Crete campus, the Lincoln campus, the Omaha campus location, and online community. (i.e. One Doane, Space to work, counseling at all, advising) (Spring 2025)	Completed by Spring 2025 with increase on surveys.	Engagement survey: Job Satisfaction/Support, Turnover rate	Diversity, Equity, and Inclusion / Government Relations; Human Resources	Continue	No Change		On Track	Progress was made in advising, meetings, symposiums, and events available across locations, but work continues to need to be done.
		Continue diversifying curricular andiversity, equity and inclusion ava campuses and	among undergraduate and graduate stu	oportunities to engage with lential and non-residential udents.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	
CO.2.a	Implement a comprehensive curricula and co-curricular inventory process (Fall 2024). Implement changes recommended by review process and evaluate effectiveness of revisions (Spring 2026)	Complete inventory by Fall 2024 and ensure inventory aligns to LEADERS, Liberal Arts, DEI areas.	Graduate student satisfaction with total Doane experience Undergraduate student satisfaction with total Doane experience	Athletics; Diversity, Equity, and Inclusion / Government Relations; Student Affairs	Continue	Updated	Removed part on co-curricular and narrowed to DEI initiatives as Leadership and Liberal Arts are addressed elsewhere.	On Track	This tactic is was rewritten for the plan in 2024-25. See that plan for details.
ID	Tactic	Enhance professional develop Tactic Metric	Diment opportunities at all levels for stude Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
CO.3.a	Strengthen and expand mentorship and coaching across departments to create stronger networks and relationships between students, staff, faculty, and alumni. (Spring 2025)	Expand mentorship and coaching by Spring 2025 from current list of programs.	Graduate student satisfaction with total Doane experience, Undergraduate student satisfaction with total Doane experience, Engagement survey Job Satisfaction/support, turnover rate	Advancement; Athletics; Diversity, Equity, and Inclusion / Government Relations; Student Affairs	Discontinue	Changelog	Change summary Merged with CO.3.b as a deliverable.	Disconti	Merged with CO.3.b as a deliverable. No progress in 2023-2024.

7/15/2024

	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
CO.3.b		Expand CliftonStrengths to over 60% of full-time employees by Spring of 2026.	Engagement survey: Job Satisfaction/support; turnover rate	Human Resources	Continue	Updated	Added CO.3.a and CO.1.g as deliverables. Expand champions list and place Luis as lead.		Continue to execute the programming that was created in academic year 23-24, including those outlined in the updates for CO.1.g and CO.3.b before the tactic merged under CO.3.b. as a deliverable. The Inclusives Excellence Leadership Program was launched with 25 participants.
		Continue strengthening a	nd institutionalizing best practices in sha	ared governance					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
CO.4.a	Shared governance committee meets continually to steer scope, implementation, and evaluation (Ongoing to 2026)	Committee meets quarterly, sends out summaries, addresses concerns in timely matter.	Engagement Survey (Percent Positive): Senior Leadership Communication Job Satisfaction/Support	Academic Affairs	Continue	No Change		On Track	The Shared Governance Committee met regularly and contributed updates to the policy and ARC matrix. See shared governance website for more details.

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	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	1 1 24 Opulie
Sept.	ASSECT TO LEAST TO LE	contributions, expens	Financial stainability through enrolli e management, and strate s to achieve Doane's missi	gic allocation of					
		Pursue opp	ortunities for growth in enrollment reven	ue.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Fl.1.a	Develop and execute the recommendations of the Retention Task Force	residential retention from 65% to 75% by Fall 2027; Increase first-time, full-time, residential retention from Fall to Spring for FY 24 by 2%.	Residential first-year annual retention from previous year Residential first-year fall to spring retention	Enrollment Services; Student Affairs	Complete	No Change		Complete - Success	CARE Team is established and monitoring cases. The Director of Retention Initiatives was hired and suggesting improvements.
Fl.1.b	Implement New Recruitment Plan to increase and maximize pipelines.	350 New residential students (300 first-lime, full-time plus 50 transfers each fall) for Fall 23. 325 New residential students (275 first-lime, full-time plus 50 transfers) in Fall 24.	Headcount first-year, first-lime students residential (Fall Census) Residential transfers Total headcount student residential (Fall Census) Total student credit hours non-residential -undergraduate Total student credit hours - graduate Total student credit hours - OLA	Enrollment Services	Complete)	Updated	Separated FI.1.b into one tactic for each year for clarity.	Complete - Fail	♦ We had 242 new first-year, first-time students matriculate at Doane in Fall of 2023, falling short of the 300 goal. We had 56 transfer students, ahead of the 50 transfer goal. ♦ Added a new tactic for FY25 recruitment with 275 new first-year students and 50 transfer students in FI.1.b25
Fl.1.c	Complete implementation of the Dual Credit program.	Reach 12 students in each of the 10 courses for 120 total students in Fall 2023. Implement 3 pathways for Fall 2023. Currently have 8 schools planning to enroll Fall 23. Increase to 12 partner schools in Fall 2024. Matriculate 6% of students in Fall 2024 from the students in the courses.	Headcount first-year, first-time students residential (Fall Census) Residential transfers Total headcount student residential (Fall Census) Total student credit hours non-residential - undergraduate	Academic Affairs; Enrollment Services	Complete	No Change		Complete - Success	Dual Credit was implemented with 214 students and 15 partner schools in Fall of 2023.
Fl.1.d	Implement lower discount rate plan. Develop process for review of upper classes discount rate	For Fall 2023, average discount rate for all residential students is 65.9% and residential first-year, full-time is 64%.	Discount rate residential: NACUBO, Discount rate residential unfunded; institutional Aid Offset to Revenue. Need to share total rates and decide how to monitor all students	Enrollment Services; Finance and Business	Complete)	Updated	Separated Fl.1.d into one tactic for each year for clarity.	Complete - Fail	♦ Created new Tactics for each year. See F1.1.d25 for fall 2024. ♦ For Fall 2023, average discount rate for all residential students is 71.23% (goal was 65.9%) and residential first-year, full-time is 71.89% (goal was 64%). ♦ For Fall 2024, as of 7/10/2024, the current discount rate for deposits is 57% of the 279 deposits. The accepted aid discount rate is 56%. Our goal is 69% for the discount rate.
Fl.1.e	Increase and maximize new and current pipelines via the non-residential recruitment plan with a focus on transfer students and new program opportunities in certificates.	Increase revenue by 4.5 percent for FY 2024 and 3-7% each year thereafter.	Total student credit hours non-residential - undergraduate Total student credit hours - graduate	Enrollment Services	Complete	Updated	Separated Fl.1.e into one tactic for each year for clarity.	Complete - Success	◆ Created new Tactics for each year. See FI.2.d25 for fiscal year 2025. ◆ Waiting on final values for the fiscal year with early indicators of exceeding goal.
FI.1.f	Establish and follow a marketing plan for the launch/promotion of NewIUpdated programs over the next 3 years.	Plans completed and updated for each program launched each year.	Headcount first-year, first-time students residential (Fall Census) Residential transfers Total headcount student residential (Fall Census) Total student credit hours non-residential - undergraduate Total student credit hours - graduate	Academic Affairs; Enrollment Services	Continue	No Change		On Track	The new marketing director (12/2023) is developing a strategy to implement for consistent promotion of new and existing programs.
Fl.1.g	Develop a three year plan for increasing DoaneX revenue.	Increase total DoaneX revenue by 5% per year.	Total Revenue, inlouding endowment, aux, etc (w/o restrictions)	Academic Affairs; Finance and Business	Continue	No Change		On Track	♦ MIL Micromasters launched in March: Enrollment is 23 with 13 Verified Learners in LDR-640x Verified Learners are paid learners meaning they desire to earn credit that will transfer to Doane's MIL program. ♦ ServiceNow course is launching in August 2024 ♦ Revenue share model developed for current employees to design courses.
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Fl.2.a	Create and implement the plan for Strategic Partnerships.	Create 5 to 7 new partnerships at the tier 1 level each year. Create 3 to 5 new partnerships at the tier 2 level each year. Create 1 to 2 new partnerships at the tier 3 level each year. Overall attributable revenue of \$100.000	Operating Margin	Enrollment Services	Continue	No Change		On Track	University charter created and discussed. Four Tier 1 partners, three Tier 2 partners and zero Tier 3 partners for FY24.
Fl.2.b	Create multi-year plan for alternative revenues, e.g. internet hotel, leasing, housing, etc.	Create the plan which includes revenue targets for future years.	Total Revenue, inlcuding endowment, aux, etc (w/o restrictions)	Advancement; Enrollment Services; Technology Services	Revised for future	Removed	Merged into TT.4.a as part of tech park.	Disconti	Merged into TT.4.a as part of tech park

	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Fl.2.c	Develop a multi-year plan for creating grant opportunities through governmental agencies.	Plan developed in Fall of 2023 and followed in subsequent years.	New Grants Awarded	Advancement	Continue	Updated	Updated tactic language to include all grants and include not only new opportunities but maintaining current grants. Updated timeline to Fall of 2024 from Fall of 2023.	Complet	Plan revised by Director of Grants, presented to subset of Leadership Team. Meeting cycle established with Director of Grants and Leadership Team to meet quarterly to ensure all are aligned on current grant strategy.
		Develop an	d complete the comprehensive campai	gn.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Fl.3.a	Execute the plan for the Comprehensive Campaign	Execute steps to stay on pace for \$100M by 2028, with 75% pledged by June 30, 2025.	Campaign Progress	Advancement	Continue	No Change		On Track	The comprehensive campaign remains on track to meet goals.Exact values announced when campaign goes public and at Board meetings.
			h data & analytics including understand	ling our competitors and					
			llocate resources and improve cost effe	ectiveness.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Fl.4.a	Develop and execute a plan to gather, visualize, and analyze financial data.	Develop and execute the plan in FY 2024.	Operating Margin	Finance and Business; Institutional Effectiveness; Technology Services	Revised for future	Updated	Updated metric to specify implementation of tool Synoptix.	Complet	Baseline profitability models were presented by CFO & BT to the president in May. Small revisions will be made and then will be shared with leadership this summer. FY 24 model to be updated after APM is completed and audited. Benchmarking work will begin this summer with a plan for design for FY 25
Fl.4.b	Act on recommendations from consultant (ERA) to analyze costs/efficiencies	Measure project impacts and output (savings, quality, contract changes) during FY 2024 to realize the savings.	Operating Margin	Finance and Business	Complete	No Change	Finish FY 24, need new for FY 25	Complete - Success	♦ Implemented food service changes, projected savings \$88,000. ♦ Implemented custodian change, projected savings \$68,000.; Savings is shared for 2 years with ERA, then will be 100% Doane.
		Modify and use the master pla	an to strategically use facilities and main	ntain physical assets.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
FI.5.a	Update or refresh the master plan for facilities.	Complete the refresh to the plan in FY 2024 by Feb 2024	Operating Margin	Finance and Business	Complete	No Change		Complete - Success	Updated Master Plan delivered to the Board in May of 2024.
Fl.5.b	Evaluate and increase utilization of the Crete, Lincoln & Omaha campus space during the day.	Increase space utilization. Enable tool to determine current space use by Movember of 2023 and set goal after Master Planning.	Operating Margin	Finance and Business	Continue	No Change		On Track	♦ Preliminary work was completed, and options on Lincoln campus were provided to the Board in May. ↑ The Board approved an investment plan to consolidate buildings. MAC building lease ends in August. The Lincoln consolidation team is working with CE to develop a priority list. ♦ The SCC lease is now signed for UG to move to SCC in the Fall. Omaha - The sublease contract is approved, and we are working with trealtor. ♦ All on-ground classes will move to BPS starting in August. Communication has been sent to students. ♦ Lincoln savings were achieved on exiting the MAC lease, which saved \$80k/year; the Admin lease moved to a monthly lease depending on the plan to consolidate. ♦ Continues in FY25.
FI.5.c	Evaluate physical assets (buildings and equip) for deferred and required maintenance, and anticipated growth or changes on the Crete, Lincoln campus and Omaha location.	Complete evaluation by end of FY 2025.	Operating Margin	Finance and Business	Start in FY26	Updated	Moved to FY26 due to other projects.	Will start	Project delayed to start in late FY25 at earliest.
			Increase brand awareness.						
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Fl.6.a	Execute SEO plan	Achieve a 12% conversion rate on the website for each college by December 2023. (Person on page completes a call to action: inquiry, application, etc.)	Headcount first-year, first-lime students residential (Fall Census) Residential transfers Total headcount student residential (Fall Census) Total student credit hours non-residential - undergraduate Total student credit hours - graduate	Enrollment Services and Technology Services	Complete	No Change		Complete - Success	Revised pages on the website and saw increases in raffic. Will measure conversion rates in June 2024. Will continue to make operational improvements. Ournert SEO grade is 93/100, Best Practices 100/100, Accessibility 100/100, Performance 67/100. Phase 2 begins in the summer/fall of 2024 with additional funds. Moved off of strategic plan as now operational.

									FY 24 Update
	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FT 24 Opuate
(September 1997)	LAME TO THE TRUST TO LEAD TO L	Leverage technology t employee productivity, Doane as an e	nology Transformatior o improve the student exp increase alumni engagem ducational leader in the di	erience, increase nent, and position gital age.					
		Create and invest in an adaptive pla address technical deb	in for technology, data analytics, and en ot and positively impact evolving needs t	vironmental sustainability to for the future					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
TT.1.a	To allow more programs to be moved to an online modality, Improve the faculty use of Canwas for Courses through training, resources, and education to ensure consistent use, use of great examples (videos) to assist in how to do things, etc.	Increase by 6% the total number of courses and full degree programs offered online each year. Refresh of online courses every three years.	Total headcount student residential (Fall Census) Total student credit hours non-residential - undergraduate Total student credit hours - graduate Academic Satisfaction	Academic Affairs; Technology Services	Complete	No Change		Complete - Success	♦ The new Faculty Online Development Resource Center is operational. Faculty can self-enroll, learn about the online development, access resources, and move through the request process. ♦ So far this year 23 new courses have been developed, 10 revamped, and 20 Quality Matters reviewed.
TT.1.b	Implement a phased approach for Data analytics. (See F1.4.a and TT.1.g)	Phase 1) Data Governance; Phase 2) Implement adaptable staffing plan, Implement a data lake and analytics visual tool; Phase 3) Provide training with train the trainer models, build (#) reports and dashboards.	Operating Margin, Annual Technology investments through operation or capital	Institutional Effectiveness; Technology Services	Continue	No Change		Behind	♦ Survey sent and analyzed on current state of data governance and analytics. ♦ Waiting to hear on Title III grant in September 2024.
TT.1.e	Address identified technical debt and positively impact evolving needs for the future.	Reduce technical debt to acceptable conventional margins, e.g., no end-of-life technologies in production and solutions match or exceeds median of modern conventional adoption rate by Summer of 2025.	Operating Margin, NEW? Annual Technology investments through operation or capital	Technology Services	Complete	Updated	Separated TT.1.c into one tactic for each year for clarity.	Complete - Success	◆ Created new Tactics for each year. See TT.1.c25 for future. ♦ Network core - Completed ♦ Data center upgrades - Completed ♦ Tiber - Completed ♦ Storage and backup - Completed ♦ Physical security systems - not started ♦ POS transition - Completed
TT.1.d	Perform Strategic Assessment of Colleague Platform to determine gaps in use of tool, training needs on existing tool, and strategic path for modules/platform for next 3-5 years	Phase 1) Provide user and service training; Phase 2) Assess gaps for modern digital convention Phase 3) Determine technologies for next 3-5 years.	Operating Margin, NEW? Annual Technology investments through operation or capital	Finance and Business; Technology Services	Continue	Updated	Updated list of champions In Phase 3 as planning for the future with training completed by December 2024.	On Track	♦ Student, Purchasing, Revenue, Fixed Asset modules implemented by end of September 2024. ♦ Project will rollover to 2025 to implement several tools in Colleague and integrated with Colleague for data analysis.
TT.1.f	Implement a plan for environmental sustainability in technology by Summer of 2025.	Plan established, reviewed, and implemented by Summer of 2025.	NEW: Environmental impact of projects.	Technology Services	Start in FY26	Updated	Updated timeline to FY26 from FY25.	Will start	Moved to FY26.
TT.1.e	Engage a consultant to develop plan for data governance to determine where we are at and where we are going.		Operating Margin	Technology Services	Continue	No Change		Behind	♦ Data Gov Workshop will need to take place between July and October of 2024.
TT.1.g	Explore educational technology options (including an expo) to learn, demo and evaluate resources.	TBD	Academic satisfaction	Academic Affairs; Technology Services	Start in FY25	Updated	Refocus of tactic on developing a process to vet technology ideas. Added metrics	Behind	Moved to FY25, as did not have bandwidth.
TT.1.h	Develop a plan regarding document imaging.	Implement plan on document imaging by summer of 2024.	Operating Margin	Technology Services	Continue	Updated	Updated timeline to completion in June 2026 (FY26).	Behind	Moved to FY25, as did not have bandwidth. ♦ KANE consortium plans to use SoftDocs.
TT.1.i	Develop a plan for the future use of technology with the bookstore.	Implement plan by summer of 2024.	Operating Margin	Technology Services	Revised for future	Updated	Added Lorie to champions. Added metric to develop plan for use over summer for future implementation.	On Track	Moved to FY25. Test in FY24 worked for OLA after 2 terms. Will implement digital books across all campuses and modalities in gradual process.
TT.1.j	Evaluate the pros/cons of a virtual community.		Operating Margin	Technology Services	Revised for future	Updated	Updated timeline to FY26	Will start	Starts in FY26
TT.1.k	Define what environmental sustainability means to Doane both in technology and developing metrics to understand Doane's use of resources.	Develop plan by end of FY26.	New: Technical debt expenditure	Technology Services	Start in FY26	Updated	Updated timeline to FY26	Will start	Starts in FY26
		Ensure privacy, access, cyber industry-standar	security, and data governance complian	nce in accordance with actices.					
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
TT.2.a	Complete 2023 cybersecurity assessment and implement plan	Cybersecurity plan and assessment are completed each year with positive policy and operational gains toward convention and GRC requirements.	Develop new: Number of new initatives to address plan and total Tech Investment	Technology Services	Complete	No Change		Complete - Success	Work has proceeded including penetration testing, assessment management, and work with consulting group InfoTech. Report should be completed by September 1, 2024.
TT.2.b	Complete 2024 cybersecurity assessment and implement plan	Cybersecurity plan and assessment are completed each year with positive policy and operational gains toward convention and GRC requirements.	Develop new: Number of new initatives to address plan and total Tech Investment	Technology Services	Start in FY25	No Change		On Track	Cybersecurity compliance report will be shared with the board in October 2024.

	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
TT.2.c	Complete 2025 cybersecurity assessment and implement plan.	Cybersecurity plan and assessment are completed each year with positive policy and operational gains toward convention and GRC requirements.	Develop new. Number of new initatives to address plan and total Tech Investment	Technology Services	Start in FY26	No Change		Will start	Scheduled for FY26.
		Emphasize professional development	to increase awareness, utilization, and i	nnovation of existing and new					
		97. 7	n-wide, for a digital-first and data-inform						
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
	Develop and execute retraining program on institutional technology including plans for sunsetting technology	list of sunset technology. Track annually.	Operating Margin, Job Satisfaction	Technology Services	Complete	Updated	Separated TT.3.a into one tactic for each year for clarity.	Complete - Success	◆Created new Tactics for each year. See TT.3.a25 for next year. ◆Worked on Finance, Student Modules,
		Develop a plan for innovation centers to	to be used as academic and economic	development drivers to create					
			new opportunities.						
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility					
TT.4.a	Complete a feasibility study for an Innovation Center / Technology Park at Doane and act on the findings.	Phase 1) Hire a consultant; Phase 2) Fund feasibility study; Phase 3) Complete feasibility study by May 2024.	Operating Margin	Advancement; Diversity, Equity, and Inclusion / Government Relations; Finance and Business; Technology Services	Start in FY25	Updated	Expanded list of champions. Derek as lead. Change order of phases (swap 1 and 2). Update timeline to complete by May 2025 rather than 2024.	Will start	Moved to FY 25

7/15/2024

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	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
Marin	CONTINUE TO LEAST TO	Create and strengthen re industry leaders, governr achieve strategic	cternal Partnerships lationships with alumni, connent agencies, and educate and mutually beneficial operates to learn from, collaborate	tional institutions to oportunities.					
			and awareness.						
EP.1.a	Tactic Identify a university standing committee to facilitate external partnerships university-wide (Fall 2023)	Tactic Metric Start committee with charter in Fall 2023.	Board Metric Alignment NEW: Track number of annual partnerships and new partnerships	Divisions of Responsibility Enrollment Services	FY25 Status Continue	Changelog Updated	Change summary Expanded group of champions with John as lead. Timeline updated to start in committee in fall 2024. Added EP.2.a tactic to metrics for this tactic.	FY 24 Status Behind	FY 24 Update Expanded group of champions with John as lead. Imeline updated to start in committee in fall 2024. Added EP.2.a tactic to metrics for this tactic.
EP.1.b	Establish and promote, via a campaign, a Doane culture of partnership and collaboration-building university-wide (Spring 2024)	Committee develops the campaign and implements by Spring 2024	NEW: Track number of annual partnerships and new partnerships	Enrollment Services	Continue	Updated	As EP.1.a took longer than expected, delayed to fall 2024.	Behind	As EP.1.a took longer than expected, delayed to fall 2024.
EP.1.c	Complete a comprehensive listening internal and external campaign to assess areas of need and shared goals in preparation to form informal and formal agreements (Summer 2024)	Committee develops the campaign and implements by Summer 2024.	NEW: Track number of annual partnerships and new partnerships	Enrollment Services	Start in FY25	Updated	As EP.1.a took longer than expected, delayed to fall 2024.	Behind	As EP.1.a took longer than expected, delayed to fall 2024.
			structure to develop, coordinate, sustains and are reflective of the diverse comm						
ID	Tactic	Tactic Metric	Board Metric Alignment	Divisions of Responsibility	FY25 Status	Changelog	Change summary	FY 24 Status	FY 24 Update
EP.2.a	Produce a framework to guide the development, coordination, sustainability, and evaluation of university-wide partnerships and collaborations (Fall 2024)	Produce framework by December of 2023. Evaluate all parternships by Fall 2024.	NEW: Track number of annual partnerships and new partnerships NEW: Track number of partnership events/activities annually	Enrollment Services	Discontinue	Removed	Added as metric for EP.1.a	Disconti	Added as metric for EP.1.a
EP.2.b	Invest in deeper relationships with community partners to achieve mutually beneficial outcomes with (Spring 2026): Crete, Lincoln, and Omaha Area schools and educational systems Diverse, global, and underrepresented populations rolly, county, state and federal leaders and entities the private and nonprofit sectors Religious and interfath communities alumni, donors, and friends		NEW: Track number of annual partnerships and new partnerships	Diversity, Equity, and Inclusion / Government Relations; Enrollment Services; Student Affairs	Start in FY25	No Change		On Track	